Austin Elliott

Dayton, OH
austin@isnot.cloud

Solutions Engineer
Various Partners - Ohio
April 2022 to Present

Create and maintain solutions from partnered vendors to client environments. Server infrastructure, networking solutions, endpoint devices, and security platforms.

Network Administrator
Transportation Company - Dayton, OH
June 2023 to Present

Manages campus routing and switching for several office locations. Manages connectivity and health of Cradlepoint routers for vehicle fleet. Develops solutions for new technologies with partner vendors. Experience in FlexPod solutions, VMware, NetApp SAN, networking with Catalyst/Meraki/Cradlepoint/Fortinet. Created new architecture for connecting vehicles to internal network resources via VPN, moving off of a vendor managed VPN tunnel with the cellular provider.

Network Engineer
Mental Health/Substance Abuse Facility - Dayton, OH
September 2020 to January 2023

9 location healthcare network SD-WAN built as a startup from hardware spec to configuration. EHR transition, Jamf MDM and ssh script management for MacOS where Jamf fell short. Automated enrollment environment for mobile devices. Automation, monitoring and reporting of the healthcare network from a single server on in house code. Paper cut print management and multiple directory services.

IT Specialist
Casino - Lebanon, OH
September 2018 to September 2020

Responsible for end user support, proprietary software support and troubleshooting, high uptime requirements on workstations and servers, WSUS management, Cisco switching, basic Linux administration for network monitoring services, windows scripting with PS and PDQ, GPO, and reverse engineering executables with various tools to inject silent installation and S2S options.

Data Technician
MSP - Centerville, OH
December 2017 to August 2018

End user remote support, server maintenance, Exchange management, Office 365 Administration, work with 3rd party vendors, network printer installation and troubleshooting, Active Directory management, hardware building and repair for desktops, laptops, and servers.

IT Support
Healthcare Facility - Dayton, OH
March 2017 to December 2017

Various technology management including phone system, employee workstations, networking, basic domain/server management. Administration through web clients for antivirus, electronic medical records, and social media reclamation for the agency.

IT Support
Mental Health/Substance Abuse Facility - Riverside, OH
October 2016 to March 2017

Workstation/printer troubleshooting at main location as well as 3 satellite locations.

Career Passport in Digital Design
Miami Valley Career Technology Center - Clayton, OH
August 2014 to May 2016

High School Diploma
West Carrollton High School Class of 2016

Skills:

- Communication

- Help Desk
- Desktop Support
- Active Directory
- Data Center Experience
- TCP/IP
- Hardware
- LAN/WAN R+S
- NGFW
- Legacy Software Support
- Low Voltage
- SIEM